



Middle Tennessee Chapter of the Association of Certified Fraud Examiners

September 2017

President's Notes By Kesha Thomas, CFE, MCJ

The Examiner



This chapter year is off to a great start. I would thank each one of you for your attendance at the first luncheon of the year. We had a good turn out and great presentation. Hopefully you all have been, and will be able to use some of the Computer Forensic tips provided by Jeff White and Chase Tramel in your work!

As the seasons begin to change, let us keep in mind- change is the only constant! Although fraud schemes have long been committed, the methods by which they are carried out often change. In efforts to keep us abreast we are continually attending training and learning.

Member Benefit Day for the chapter is September 28, 2017. The speakers will be – L. Wayne Hoover, Mark Hall, and Chris Ramage. Snacks will be provided at breaks, and you will be on your own for lunch. This is the first time in a few years that only chapter members registered for Member Benefit Day! Please let us know as soon as possible if you have signed up and cannot attend. There is already a waiting list of folks who would love to attend.

I look forward to seeing you at Member Benefit Day!

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2017-2018 Calendar of Events

We will hold our 2017-2018 CFE luncheons at the Scarritt-Bennett Center located at 1008 19th Avenue South in Nashville. You will find the calendar below. All luncheons will begin at 11:30 am.

9/28/2017	Member Benefit Day
10/19/2017	Luncheon
11/16/2017	Luncheon
12/14/2017	Member Social *
1/18/2018	Luncheon
February 2018	<i>Potential joint with AGA</i>
3/5-6/2018	Annual Conference
4/19/2018	Luncheon
5/17/2018	Luncheon
June 2018	Member Social *

* member-only events

CFE Prep Course Giveaway

The Middle Tennessee Chapter, ACFE, has a drawing each year to give away a CFE Exam Prep Course, valued at \$745 (member price) to a chapter member who is not yet a CFE. To be eligible:

1. Contestant must be a member of the Middle Tennessee Chapter of the ACFE, in good standing for at least six (6) months (prior to the date of the drawing).
2. The Contestant must have not yet earned their CFE certification.
3. The Contestant must be eligible and willing to meet all requirements to become a Certified Fraud Examiner and sit for the CFE exam by December 31st of the year in which the contestant is determined to be the winner of the contest and receives the prep course.
4. Should it be determined the winning Contestant has not met the requirements set forth above, the winning contestant must reimburse the Chapter for the cost of the prep course by January 31st in the year following the drawing (i.e. Contestant wins the prep course in June 2017; reimbursement would be due January 2018).



To Enter:

All those who are eligible and agree to the terms of the drawing should contact Mark.Ingram@tn.gov to enter the drawing and submit the *CFE Exam Prep Course Giveaway Contest, Agreement to Terms and Conditions* form no later than June 1st.

Chapter Scholarships

Our chapter gives away thousands of dollars in scholarships each year to deserving students. Please see our chapter website at

<https://middletennesseecfe.wildapricot.org/Scholarships> for more information.



CPE Certificates

How do attendees to events get a CPE certificate? Certificates are emailed out after the event. If you did not get a certificate, it may be that you did not pay, failed to sign in at the event, or gave a wrong email address. Please remember to update your information on the new chapter website to ensure that you will receive your certificate promptly.

Please email info@middletennesseecfe.org to request a copy of your CPE certificate.



Event Sign-In Sheets



Remember to complete the sign-in sheet at the event registration table to be eligible to receive your CPE credits and certificate. The Chapter will email your CPE certificate to you after the event. Once the event has ended, the sign-in sheets are completed. Signatures of the attendees on the sign-in sheet will be the only valid evidence of attendance. If you do not sign in, you waive your right to receive CPE credits.

Important Meeting Information

Luncheon Reservation/Cancellation Policy—Please Take Note!



Please be sure you make reservations for the luncheons prior to attending. We need the reservations to plan appropriately for our attendees and to eliminate confusion at the luncheons. You will receive a confirmation email after you submit your reservation.

Luncheons are \$10.00 for members who make their reservations by the reservation deadline, usually the COB one week prior to the luncheon. For members who make a reservation but do not attend or call to cancel, the cost is \$20.00. Individuals who attend without making a reservation will also be charged \$20.00.

To cancel your reservation and avoid being invoiced for the event, you must notify the reservationist at nicolette.hudson@cot.tn.gov before the reservation deadline (usually one week prior to the date of the event). If you cancel after the deadline or fail to appear at the event, you will be invoiced for the full per-attendee cost, including other fees that apply as deemed appropriate by the Board. Any pre-paid fees that you have will be applied to the invoiced amount.

Any invoices that are unpaid after 60 days will result in the suspension of membership in the Middle Tennessee Chapter under the current Chapter Bylaws Section 3.09, Non-payment of Dues. As a result of suspension, any reservations you make for future events will not be **ACCEPTED** and you will not be allowed to attend Chapter luncheons or take advantage of member benefits until your outstanding invoices are paid.

We typically have a waiting list for our events, so if you must cancel your reservation, **PLEASE** notify the reservationist at nicolette.hudson@cot.tn.gov as soon as possible, or you may have someone attend in your place to avoid being invoiced for the luncheon. If you have someone take your place, you must notify the reservationist or have the substitution notify the reception/sign-in table at the luncheon when signing-in.

Other exceptions may apply in extreme situations (i.e. death of a family member) and will be reviewed on a case by case basis at the discretion of the Chapter Board at the member's request.

Members, if you are inviting nonmembers to attend who are not first time attendees, please be sure that they are fully aware of their costs and our cancellation and invoicing policy. First-time guests eat free. After a guest's first visit, he or she will be charged \$20.00 according to the non-member fee schedule. No Free Guests are allowed at joint luncheons, due to elevated costs, or Member Benefits Events, such as the December Luncheon or January Member Benefit Training Day.

If you have any questions concerning the luncheon costs or the Chapter's cancellation policy, please feel free to contact Mark Ingram, Chapter Treasurer at mark.ingram@tn.gov.

New Members

We would like to welcome the following new members to our chapter!

Jeff	Bailey	TN Comptroller of the Treasury
Vicky	Barber	TN Comptroller of the Treasury
Elisha	Crowell	TN Comptroller of the Treasury
Melissa	Darby	TN Comptroller of the Treasury
Rhonda	Davis	TN Comptroller of the Treasury
David	Dixon	TN Attorney General's Office
Jimmy	Faverman	
Sherrie	Gill	TN Comptroller of the Treasury
Kelsey	Gregory	TN Comptroller of the Treasury
Mark	Harvill	TN Comptroller of the Treasury
Amy	Hewitt	TN Comptroller of the Treasury
Melodie	Hodges	TN Comptroller of the Treasury
Amanda	March	TN Comptroller of the Treasury
Jacob	McNatt	TN Comptroller of the Treasury
Charles	Murphree	TN Comptroller of the Treasury
Tiffany	Nolen	TN Comptroller of the Treasury
Karla	Smithson	TN Dept. of Human Services
John	Stewart	Houchens Industries Inc.
Zahra	Sultan	State of TN
Jenny	Threet	TN Dept. of Human Services
Bethany	Todzia	KraftCPAs PLLC
Scott	Udulutch	TN Comptroller of the Treasury
Donya	Wade	TN Comptroller of the Treasury
Kent	White	TN Comptroller of the Treasury



Member Benefit Day



Our chapter will host its annual Member Benefit Day on September 28, 2017, at the William R. Snodgrass Tennessee Tower, located at 312 Rosa Parks Avenue in Nashville! This event is free for chapter members and \$40 for non-members. All of the spots are currently filled, and we have several folks on the waiting list. We have a great speaker lineup covering a variety of topics. Our speakers include:



Mark Hall is a 28-year police veteran who is employed as the Supervisor of Training at the Tennessee Law Enforcement Training Academy in Nashville, TN. He began his career in 1986 at the Tennessee Bureau of Investigation where he was assigned to the Medicaid Fraud Control Unit. As a Special Agent, he worked cases relating to Medicaid Fraud, patient abuse, and drug diversion by Medicaid providers.

In 1990, he left the TBI and went to work for Business Risk International. As a Corporate Security Consultant for BRI, he investigated employee theft, narcotics, embezzlement, and fraud for numerous fortune 500 companies. He was also responsible for BRI's electronic countermeasures program.

In 1991, he returned to State Law Enforcement as a Special Agent for the Tennessee Department of Revenue. As a Special Agent, he conducted investigations of taxpayers in violation of the Tennessee Sales and Use Tax Laws relating to sales tax, gambling, and narcotics. He was assigned to the Governor's Task Force on Marijuana Eradication for (3) years and assisted with numerous drug task force investigations during his employment with TDR. He was also a departmental firearms and defensive tactics instructor.

In 1997, Mr. Hall gained employment with the Tennessee Law Enforcement Training Academy as a full time instructor and was promoted to Supervisor of Training in 2014. At the academy, he taught interview and interrogation, statement analysis, simunitions and firearms. In addition to his teaching assignments at TLETA, Mr. Hall taught Statement Analysis at the TBI Special Agent School and provides various police departments across the country with the analysis of statements.

Mr. Hall retired in April 2017 and is now the owner of Southeastern Training Group which provides training to various police departments and private companies. He can be reached at (615)397-1691 or Southeastertraininggroup@gmail.com.



L. Wayne Hoover is Senior Partner of Wicklander-Zulawski & Associates, Inc. (WZ) and the International Association of Interviewers (IAI), a company affiliated with WZ, as well as Vice President of Certified Forensic Interviewer (CFI®) Programming. IAI provides the certification process for qualified Interviewers and Interrogators to become a CFI®.

He is a Certified Forensic Interviewer (CFI®) and a member of the CFI® Advisory Board, Senior Editor and Publisher for the CFInsider Journal as well as a member of the International Law Enforcement Educators Trainers Association (ILEETA).

Starting his career with WZ in 1991, Wayne has conducted thousands of interviews and interrogations for both the private and public sectors. He has also conducted well over 1000 seminars on Interview and Interrogation Techniques, both domestically and internationally. He has spoken at numerous national and international conferences including the ILEETA Conference, National Child Advocacy Conference (NCAC), National Retail Federation (NRF), Retail Industry Leaders Association (RILA), Food Marketing Institute (FMI), Federal Law Enforcement Training Center (FLETC), and numerous Chapters of the Association of Certified Fraud Examiners (ACFE), among many others.

Wayne was a member of the Illinois Fire & Police Commissioners Association for 6 years and Police Commissioner for the North Aurora, Illinois Police Department. Wayne graduated from Illinois State University in Normal, Illinois where he received a B.S. degree in Criminal Justice. He currently resides with his family in the Chicago area.

Wayne is a Certified Forensic Interviewer (CFI®). To qualify for this distinction, a person must pass a standardized examination, which covers a series of topics regarding the interviewing and interrogation process. The CFI® demonstrates understanding of legal aspects of interviewing and proficiency in interview preparation, behavioral, analysis, accusatory and non-accusatory interviewing, documentation, and presentation of findings. The objective of this certification program is to create comprehensive, universally accepted professional standards combined with an objective measure of an interviewer's knowledge of those standards.



Chris Ramage is a Special Agent with the Tennessee Bureau of Investigation's Medicaid Fraud Control Unit, a position he has held since 2010. Special Agent Ramage has worked several cases involving healthcare fraud in the areas of general practice, mental health, pharmacy, transportation, pain management, and drug diversion, as well as investigating allegations of abuse, neglect, and financial exploitation of vulnerable adults. He was awarded the 2014 Award for Excellence in Law Enforcement by the United States Department of Justice for his work on U.S. vs. Careall, which resulted in a \$25 million dollar civil settlement with the United States Government and the State of Tennessee.

Prior to his employment as a Special Agent with TBI, he served as the MFCU's Statistical Analyst for five years. During this time he worked on several teams which reached multi-million dollar civil settlements between multiple states and corporations in the pharmaceutical and durable medical equipment industries. Prior to working for the TBI, he was an analyst with the Tennessee Department of Children's Services, where he assisted with the development of a juvenile recidivism study. Upon graduation from college, and following an ultimately relevant nine month employment in the medical sales industry, he worked with the Tennessee Department of Labor and Workforce Development as an analyst responsible for the documentation of changes in industry employment trends.

Special Agent Ramage graduated from Western Kentucky University in 1999 with a B.S. in Business Economics. He has completed the Tennessee Law Enforcement Training Academy's Basic Police School, the TBI's Basic Criminal Investigation School, the John E. Reid School of Interview and Interrogation, the TBI Director's Academy, and the National Forensic Academy in Oak Ridge, Tennessee. He frequently serves as guest faculty at the Department of Justice's National Advocacy Center in Columbia, South Carolina, where he instructs Medicaid Integrity personnel from across the nation on healthcare fraud referrals, investigations, and interview techniques. He will be presenting next month at the International Association of Forensic Nurses Annual Conference in Toronto on The Anatomy of Overprescribing Cases.

August Luncheon Minutes



President Kesha Thomas called the meeting to order. She reminded everyone to sign in at the registration desk and to make sure that they had parking permits displayed in their vehicles. Kesha noted that the Member Benefit Day would take place on September 28, 2017, and the registration link would open this afternoon. Brent Rumbley, Information Systems Manager with the Tennessee Comptroller of the Treasury, introduced the luncheon speakers, Jeff White and Chase Tramel. Jeff and Chase, who are Information Systems auditors with the Tennessee Comptroller of the Treasury, gave a presentation

titled “Taking a Byte out of Fraud with Computer Forensics.” Rose McClurken won the door prize. Kesha then asked guests to introduce themselves. She presented framed CFE certificates to Midhat Girgis, Aaron Kistler, and Kathleen Pointer. Kesha noted that chapter members who pass the CFE exam can get their certificates framed free of charge by the chapter. She again reminded everyone that the link to register for the Member Benefit Day would open this afternoon. The meeting was then adjourned.



October Luncheon Information



We will hold our October luncheon on Thursday, October 19, 2017, at 11:30 am in the Raintree Room at the Scarritt-Bennett Center. Scarritt-Bennett is located at 1008 19th Avenue South, Nashville, TN 37212. Directions are available at <http://www.scarrittbennett.org/about/maps-directions/>

Important Parking Information

Due to issues with unauthorized parking by Vanderbilt students, **Scarritt-Bennett requires parking passes for those attending events on its campus.** Scarritt-Bennett asked that our luncheon attendees place the parking pass at the end of this newsletter on their dashboard when parking at Scarritt-Bennett Center. You can also download the parking pass at

<http://www.middletennesseecfe.org/resources/Documents/Luncheon%20parking%20pass%20PDF.pdf>.

You can use the same pass for subsequent luncheons. Please note that this pass does not guarantee parking will be available. Scarritt-Bennett staff will record license plates and tow repeat offenders without an identifiable pass.

Scarritt-Bennett visitor parking is available in Parking Lot A or Parking Lot B. Please be aware that parking can be limited due to other events held on the same day as ours. Other parking options include the Wesley Place Garage on Scarritt Place between 19th and 21st Avenues or the meters along 19th Avenue. Approximate prices are \$1.00 per half hour and the parking meters are \$1.50 per hour in the Central Business District. Members may want to consider carpooling or bringing cash or change to pay for parking if necessary.



October Speaker Information

Due to the Member Benefit Day on September 28, we will not hold a luncheon meeting in September. Our next luncheon meeting will take place on October 19, 2017. Stay tuned for more information about the meeting!

Member Spotlight Teri Williams



As a fifth-generation Nashvillian, you'll hardly find anyone that loves this dear city more than me. I've seen a lot of changes and I do miss our "small" town. I especially miss the days of a quick 20-minute rush-hour commute that has now become twice that on a good day.

I graduated from Middle Tennessee State University with a B.S. in Mass Communications and double minors in Psychology and Business Education. My career path has followed its course using the business side of my education. I was hired by the Metropolitan Development and Housing Agency in 1987 and joined the Rental Assistance Department (Section 8) of MDHA as a Housing Specialist in 1991. The rental assistance program is a federally subsidized housing program funded by HUD and our department administers these funds in Davidson County. Along with many other responsibilities, my favorite part of this job was uncovering cases of fraud. In 2010, I accepted the newly created position of Program Integrity Specialist responsible for reviewing violations of housing program laws and regulations. To date this position has discovered and assisted in the investigation and recovery of over \$4.4 million in fraud. It is a new challenge each day to investigate unreported income, tenant/landlord fraud, and participation in drug-related or violent criminal activity to ensure the integrity of this program that provides safe and affordable housing for over 6,400 families living in Davidson County.

My husband, Rick, is an actuary and we live in Hermitage. We are active members of our church and he is an avid golfer. We have two adult children of whom we are extremely proud; they both live and work in the Nashville area as well. In my spare time I enjoy working out, reading home decorating and style blogs, and watching home remodeling shows and football games – especially my Titans.

This is my third year of being a member of the ACFE and I've enjoyed making new friends and learning alongside other fraud fighters. I appreciate the opportunity this organization provides me to learn more about my profession and to sharpen my investigative tools.



Member Spotlight Volunteers Needed

The Newsletter Committee is looking for volunteers to be featured in the Member Spotlight! If you would like to volunteer, please contact a member of the Newsletter Committee. It's a great way to introduce yourself to the chapter!

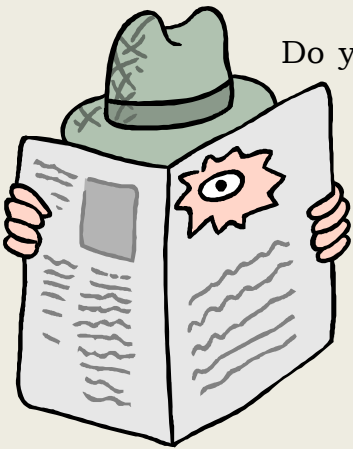


Speaker Search



Our chapter is always on the lookout for speakers for luncheons, the Member Benefit Day, and the Annual Fraud Conference. If you know of someone who might be willing to speak, please contact the chapter Training Director, Suzzie Singleton, at Suzzie.Singleton@cot.tn.gov.

Newsletter Articles



Do you have a great article to contribute to the Middle Tennessee Chapter, ACFE newsletter? If so, we would love to hear from you! Please contact a member of the Newsletter Committee with your ideas and articles. Remember, you receive points for your articles that count toward the trip to the National ACFE conference! Also, if you note any corrections that need to be made, please contact one of us.

Middle Tennessee ACFE Chapter Library



Did you know that the Middle Tennessee Chapter has a library of fraud-related books that are available to members? To check out books, contact Suzanne Smotherman, chair of the Library Committee, at (615) 253-2020 or Suzanne.Smotherman@tn.gov. The library is currently housed on the 16th floor of the James K. Polk building.

Global ACFE Conference Points Contest



Congratulations to Barry Pruitt, who won an all-expense paid trip to the 2017 global conference! Start compiling your points for the 2018 global conference, which will be held in Las Vegas! To be eligible for the contest, you must be a member of MTACFE, in good standing, for at least 12 months, and you must have attended a prior MTACFE annual fraud conference. Submit a breakdown of your total points earned between January 2017 and December 2017 to mark.ingram@tn.gov by February 15, 2018. Please have supporting documentation available for your points.

<u>Category</u>	<u>Points</u>
Attending Monthly Chapter Meeting	1 point per meeting
Publish Article in Chapter Newsletter	2 points
Sponsoring a New Member	2 points per new member
Publish member profile in Chapter Newsletter	1 point
Contribution to “Been There, Said That, Done That”	1 point/contribution/month
Publication of Case Results	2 points
Participating as a speaker in the Chapter Speaker’s Bureau	2 points per engagement
Publication of an article in the Association’s <i>Fraud Magazine</i>	3 points
Attending the Chapter’s Annual Fraud Conference	2 points
Service on Chapter Committee	2 points



ACFE Middle Tennessee Chapter 2017- 2018 Chapter Officers, Board Members, and Committee Members

CHAPTER OFFICERS AND BOARD MEMBERS

President	Kesha Thomas, CFE, MCJ	747-5397	kesha.thomas@cot.tn.gov
Vice-President	Andrew Hawkins, CFE	401-7743	andrew.hawkins@cot.tn.gov
Past President	Jason Conner, CFE	747-5398	jason.conner@cot.tn.gov
Pres. Emeritus	Dennis Dycus, CFE, CPA, CGFM	794-0836	dfdcpa@bellsouth.net
Treasurer	Mark Ingram, CFE	532-5060	mark.ingram@tn.gov
Secretary	Melissa Boaz, CFE, CPA, CGFM, CGMA	747-5305	melissa.boaz@cot.tn.gov
Training Director	Suzzie Singleton, CFE, CGFM	401-3037	suzzie.singleton@cot.tn.gov
Member at Large	Teri Williams	782-3953	twilliam@nashville-mdha.org
Member at Large	Barry Pruitt, CFE, CFI, CCTA	270-780-2971	bpruitt@houchensindustries.com
Member at Large	Sharon Matheny, CGFM	744-4326	sharonmatheny@hotmail.com

COMMITTEE CHAIRS AND MEMBERS

Budget & Finance	Barry Pruitt, CFE, CFI, CCTA	270-780-2971	bpruitt@houchensindustries.com
	Jessica Scouten, CFE, CPA, MAFF	346-2436	jscouten@kraftcpas.com
	Phil McGovern, CPA, CFE, MACC	479-4917	mcgovpm@comcast.net
	Mark Ingram, CFE	532-5060	mark.ingram@tn.gov
Conference	Andrew Hawkins, CFE	401-7743	andrew.hawkins@cot.tn.gov
	Bob McCloud, CFE, CGFM (Chair)	747-5210	bob.mccloud@cot.tn.gov
	Jonathan Sanders, CFE, CICA	327-6374	jsanders@mmc.edu
Historic	Phyllis Pickett, CFE	661-4929	ppickett@deloitte.com
	Britt Wood, CFE, CPA, CGFM, CISA, ACDA (Chair)	401-3006	britt.wood@cot.tn.gov
	Cindy Vaughn, CFE	428-0969	cynthia.vaughn@tn.gov
Hospitality	Vincent Finamore, CFE	401-7898	vincent.finamore@cot.tn.gov
	Nicolette Hudson (Chair)	747-5293	nicolette.hudson@cot.tn.gov
	Judy Tribble, CFE, CPA	253-1760	judy.tribble@tn.gov
Job Placement	Amanda Cain, CFE	747-5364	amanda.cain@cot.tn.gov
Library	Suzanne Smotherman, CFE, CPA (Chair)	253-2020	suzanne.smotherman@tn.gov
	Melissa Boaz, CFE, CPA, CGFM, CGMA	747-5305	melissa.boaz@cot.tn.gov
Membership	Demetra Pulley, CFE, MBA/HRM, CICA (Chair)	327-6424	dpulley@mmc.edu
	Kesha Thomas, CFE, MCJ	747-5397	kesha.thomas@cot.tn.gov
	Nicolette Hudson	747-5293	nicolette.hudson@cot.tn.gov
	Tom Stoquert, CFE, MBA	507-6996	thomas.e.stoquert@tn.gov
	Jessica Scouten, CFE, CPA, MAFF	346-2436	jscouten@kraftcpas.com
	Melissa Boaz, CFE, CPA, CGFM, CGMA (Chair)	747-5305	melissa.boaz@cot.tn.gov
Newsletter	Jennifer Whitsel, CFE, CPA, CGMA	747-5265	jennifer.whitsel@cot.tn.gov
	Melinda Weir, CFE, MCJ	532-0955	melinda.weir@tn.gov
	John Gullett, CFE, CPA, LNHA (Chair)	225-1814	jgullett@tsvh.org
Nominating	Britt Wood, CFE, CPA, CGFM, CISA, ACDA	401-3006	britt.wood@cot.tn.gov
	Andrew Hawkins, CFE	401-7743	andrew.hawkins@cot.tn.gov
	Scarlet Sneed, CFE, CPA, CGFM (Chair)	747-5243	scarlet.sneed@cot.tn.gov
	Danny Hall, CFE	741-4314	danny.hall@tn.gov
	Phil Job, CFE, CPA	401-7895	phil.job@cot.tn.gov
Scholarship/ Outreach	Bridget Carver, CFE	401-7959	bridget.carver@cot.tn.gov
	Melissa DeBerry, CFE	747-5214	melissa.b.deberry@cot.tn.gov
	Danielle Gwin, CFE (Chair)	401-3038	danielle.gwin@cot.tn.gov
	Teri Williams	782-3953	twilliam@nashville-mdha.org
Social Media	Kristina Straumfjord, CFE	224-0832	kristina.straumfjord@mapcoexpress.com
	Jessica Scouten, CFE, CPA, MAFF	346-2436	jscouten@kraftcpas.com
	Nathan Abbott, CFE, CISA, EA	401-7841	nathan.abbott@cot.tn.gov
Website			

NOTE: Chapter officers and board members comprise the Annual Fraud Conference Committee

Contact Us



Middle Tennessee Chapter, Association of Certified Fraud Examiners:

Email: info@middletennesseecfe.org

Website: www.middletennesseecfe.wildapricot.org

Mailing address: P.O. Box 198361
Nashville, TN 37219

Follow MTACFE in social media:



www.facebook.com/ACFENashville



www.twitter.com/acfenashville

Association of Certified Fraud Examiners Headquarters:

Email: memberservices@ACFE.com

Website: www.acfe.com

Mailing address: The Gregor Building
716 West Avenue
Austin, TX 78701

Phone: 800-245-3321

512-478-9000

Fax: 512-478-9297

Follow the ACFE in social media:



<https://www.linkedin.com/groups?mostPopular=&gid=66889>



<https://www.facebook.com/AssociationofCertifiedFraudExaminers>



<https://twitter.com/TheACFE>



<https://www.youtube.com/user/TheACFE>



Scarritt-Bennett Center



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Middle Tennessee Chapter #27

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